

## **Macomb, Illinois Hosts Annual Cushing Technologies User Group Meeting**

**March 29, 2010.** McDonough County 911 will host the 2010 Cushing Technologies User Group Meeting in Macomb, Illinois. The meeting will be held Wednesday and Thursday, May 12-13, at the MidAmerica National Bank Conference Hall at Spoon River College Community Outreach Center, 2500 East Jackson Street, Macomb.

Noel Oliver, Director of McDonough County E-911, and Jessica Shoopman, Assistant Director, Macomb/McDonough County Communications Center, are the on-site hosts for the two-day event. On Thursday afternoon, Oliver and Shoopman will provide tours of the renovated Communications Center for visitors who wish to see the Center and the Cushing applications in operation. The Center includes McDonough County E-911 and Sheriff Departments and the Macomb Police Department.

“We have every Cushing application up and running,” Ms. Shoopman advises. “This is a great time for anyone considering adding a new module to see how it works and how we use it.”

Scheduled meeting activities include remarks from Cushing Technologies director and chief architect, Austin Donaghy. Donaghy will also present an overview of the proposed PSIMS rewrite and he will preside over an open discussion forum.

Dinner on Wednesday evening will be held at the Macomb Country Club, courtesy of Cushing Technologies, Inc. Mayor Mick Wisslead is expected to bring greetings from the City of Macomb.

The tentative schedule for the meeting is provided on the following pages. Attendees should submit questions and issues at least five days prior to the event.

To register, contact Mikell Perry at [mperry@cushingtechnologies.com](mailto:mperry@cushingtechnologies.com), or call 207-354-8134.

Accommodations are provided by the Best Western Macomb Inn, 1655 East Jackson Street, Macomb. You must reserve your room by April 28 and mention Cushing Technologies to receive the discounted rate. 309-836-6700.



*Cushing Technologies Inc.*  
*Never type the same word twice.™*

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## **Cushing Technologies Annual User Group Meeting**

**Hosted by:** McDonough 911 Noel Oliver, Director; Jessica Shoopman, Assistant Director

**Location:** **Spoon River College Community Outreach Center**  
2500 East Jackson Street, Macomb, Illinois  
*MidAmerica National Bank Conference Hall Room A*

### **Agenda and Conference Schedule**

**Wednesday, May 12, 2010**

11:30-12:30	Welcome and Lunch (Courtesy of Cushing Technologies)
12:30-1:00	Uniformed Client & Architectural Changes- Austin
1:00-2:15	Open Topics Discussion Issues open for discussion must have been presented prior to the meeting
2:15-2:30	Break
2:30-4:30	CAD and CAD/RMS
4:30-5:00	Rick Knights and Robert Bryant talk support and account management
5:30-6:30	Social Hour – Macomb Country Club 20 Hickory Grove, Macomb, IL
6:30	Annual Cushing Technologies Dinner--Macomb Country Club Greetings from the Mayor of Macomb immediately preceding dinner

**Thursday, May 15, 2008**

8:00 - 10:00	RMS Mobile, Warrants and Civil Process
10:00–10:15	Break
10:15-10:30	Mikell Perry. Administrator/Customer Service, presents the new Customer Resource Network ( <a href="http://www.cushingusers.org">www.cushingusers.org</a> ) and the new customer service web portal.
10:30 - Noon	Jail and Booking
Noon	Lunch (Courtesy of Cushing Technologies)
After Lunch	Questions for Cushing Technologies Staff
	Tour of McDonough Communications Center: Noel Oliver and Jessica Shoopman